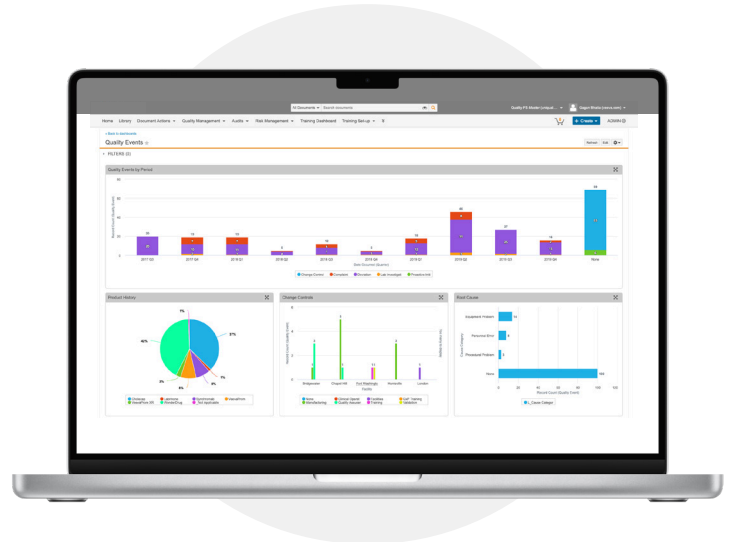


# Modernizing Quality Management

Evolving consumer trends, increasingly complex supply chains, and regulatory scrutiny makes quality management complex. Most companies use legacy systems that are not designed for collaborating with external partners.

Further complicating quality management, there are often separate solutions for managing quality processes and content. This gap between systems creates risk and data silos, prolongs cycle times, and magnifies manual overhead.

Veeva QMS is a cloud-based quality management solution that provides best practice processes for non-conformances, CAPAs, internal and external audits, complaints, lab investigations, change controls, supplier quality management, and quality risk management. By connecting people, processes and data, Veeva QMS enables proactive quality and continuous improvement to deliver safe and trusted products to consumers. With a modern, easy-to-use web interface, Veeva QMS drives higher user adoption with minimal ongoing support.



## Business Benefits

### Enhance partner alignment.

Easily bring departments, sites, suppliers, contract manufacturers, and other partners into continuous quality improvement processes.

### Ensure greater compliance.

Ensure global compliance with seamlessly connected and controlled processes that are part of the Vault platform.

### Gain complete visibility.

Track quality processes proactively with the right level of visibility to support timely and effective decisions and reduce cycle times.

### Achieve faster time-to-value.

Leverage a ready-to-use, scalable application with built-in best practices and automated workflows to improve operational efficiency.

# Features

## Intelligent Automation

Maximize efficiency with embedded advanced technologies, such as recurrence check, duplicate check, auto-suggestion, automated email ingestion, and templated change action sequencing.

## Delivered Quality Processes

Rapidly deploy standard quality processes for proactive management initiatives including non-conformances, CAPA processes, internal and external audits, complaints, lab investigations, change control, risk management, supplier quality management and annual product quality review.

## Intuitive Interface

Drive high user adoption with an easy-to-use application. Providing a user-focused experience streamlines tasks and reduces training time, boosting productivity.

## Configurable Forms and Workflows

Using 'point and click' configuration, modify best practice workflows or create new processes. End users can quickly add tasks and link documents to a process.

## Robust Audit Trails

Annex 11 and 21 CFR Part 11 compliant audit trails capture every event in a process, including execution of a signature, task creation and assignment, and more.

## Unified Risk Management

Easily incorporate risk management into existing quality processes across R&D and manufacturing. Effectively allocate resources with an enterprise-wide inventory of prioritized risks via Risk Builder and Risk Heatmaps.

## Integrated Food Safety Management

Streamline HACCP plan management, ease compliance, improve visibility and control over critical risks.

## Document Control

Automatically trigger a document change control for impacted SOPs, work instructions, or other content in Veeva QualityDocs—seamlessly connecting quality processes to critical documentation.

## Application Integration

The open, published Vault API easily allows integration with complementary applications, such as ERP, PLM, CRM, and others for streamlining processes across business systems.

## Supplier Access and Visibility

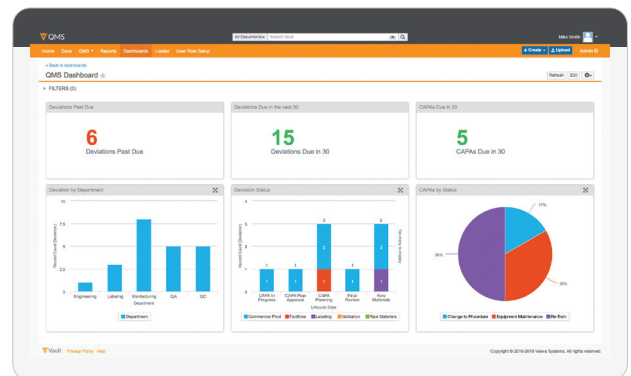
Seamlessly extend controlled access to suppliers and contract manufacturers to collaborate with partners across key processes, driving greater visibility and assurance.

## Mobile Solution

Use Veeva QMS application on any device, from anywhere. Easily check status, complete tasks, or fill out forms while away from your desk.

## Reports and Dashboards

Gain actionable insights into quality events through self-serve drag-and-drop report engine to show metrics on different processes, including deviations, investigations, complaints, audits, CAPA actions, and more.



## About Veeva QualityOne

Veeva QualityOne helps manufacturers deliver high quality products that consumers trust. The cloud-based platform unifies applications, processes and partners across content management, Quality Management System (QMS), and training.

Copyright © 2025 Veeva Systems Inc. All rights reserved. Veeva, V, Vault and Crossix are registered trademarks of Veeva Systems Inc. Veeva Systems owns other registered and unregistered trademarks. Other names used herein may be trademarks of their respective owners.